

Call 844-518-0460

Credit Union Automated Telephone **Banking Guide**

Dedicated, Secure, Trusted,®

Member # = Account #

Main Menu

- (1) Account Balance
- (2) Account History
- (3) Funds Transfer/Make a Payment
- (4) Stop Payments
- (5) Change PIN

Global Commands

- (0) Operator
- (1*) Help Menu
- (3*) Main Menu
- (*) Go Back
- (5*) Skip
- (#) Repeat
- (7*) Hang Up

Funds Transfer/Make a Payment Menu

- (1) Make a Payment
- (2) Transfer Funds Immediately
- (3) Schedule a Funds Transfer
- (4) Hear All Existing Scheduled Transfers
- (5) Delete Any Scheduled Transfer

Make A Payment Menu

- (1) Immediate
- (2) Schedule

Stop Payment Menu

- (1) Stop payment on a specific check number
- (2) Stop payment by a range of checks
- (3) Stop Payment Inquiry

Account Balance Menu

- -Checking Accounts
- -Savings Accounts
- -CD Accounts
- -Loan Accounts

These option #'s will differ depending on what accounts you have.

Account History Menu

- -Checking Accounts
- -Savings Accounts
- -CD Accounts
- -Loan Accounts

These option #'s will differ depending on what accounts you have.