

SECURITY CREDIT UNION

Mobile App & Online Banking Enrollment Tutorial



Dedicated. Secure. Trusted.®

*** Before you begin, please note, your credentials for Mobile Banking and Online Banking are now the same. If you already have an online banking log in, that is what you will use for mobile banking and vice versa.**

STEP 1 : DOWNLOAD THE APP OR VISIT SECURITYCU.ORG



Mobile App

www.securitycu.org

STEP 2 : ENROLLMENT

You will be asked for basic information during the set up process which is a two-factor authentication process.

- This information must match the information on your account records. If it does not match, please update your personal information by using the Change of Address form on our website.
- Please provide your SSN, account number, phone number (preferably cell phone) and email address.

STEP 3 : 2 FACTOR-AUTHENTICATION

- Protect your account with 2-step verification.
- You will choose your verification method: voice/text message OR through the Authy app. We recommend choosing voice/text message.

- Next, you will need to put in your phone number, preferably cell phone number. You will then select how you prefer to receive your verification codes, through text or phone call.

STEP 4 : READ & ACCEPT THE USER AGREEMENT.

STEP 5 : CREATE ACCOUNT CREDENTIALS

- The Username must be unique and can only be used once.
- The password must:
 - be between 10-20 characters in length
 - contain a min. of 1 alphabet characters
 - contain a min of 1 non-alphabetic characters
 - a given character cannot appear more than 4 times
 - contain both upper and lower case characters
 - contain 1 or more numeric characters



Create credentials

STEP 6 : CREATE A 4 DIGIT PIN FOR FUTURE SIGN-ONS.

- Choose a code that will not be easily guessed by others.

HELPFUL HINTS.

Add an additional account. To add another account:

- Press the "+" icon the "Accounts" dashboard.
- Use the Online Banking credentials of the account you are adding.
- Once the account has been added, press the switch user icon under the menu.