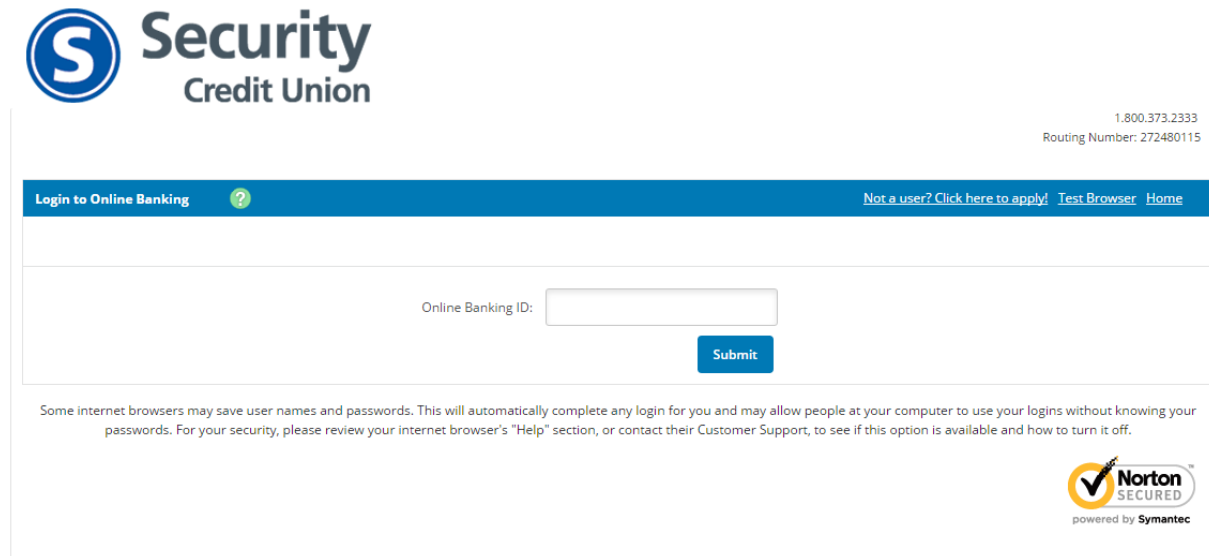


Security Credit Union Online Banking Enrollment Guide

You may see two different pages when attempting to sign into Online Banking. First is the main Online Banking screen (below top), the second page would be an Online Banking slider located on the right hand side of our home page (below bottom). You should click “Not a user? Click here to apply!” on the below image or “New User Enrollment” on the Online Banking slider



The screenshot shows the Security Credit Union website's main online banking login screen. At the top left is the Security Credit Union logo. To the right, contact information is listed: 1.800.373.2333 and Routing Number: 272480115. A blue navigation bar contains the text "Login to Online Banking" with a question mark icon, and links for "Not a user? Click here to apply!", "Test Browser", and "Home". Below the navigation bar is a form with a label "Online Banking ID:" and a text input field. A blue "Submit" button is positioned below the input field. At the bottom of the page, there is a security warning: "Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browser's 'Help' section, or contact their Customer Support, to see if this option is available and how to turn it off." In the bottom right corner, there is a "Norton SECURED" logo with the text "powered by Symantec".



You will be prompted to accept Security Credit Union’s Electronic Service Disclosure.

The screenshot shows a web browser window titled "Online Agreement" with a question mark icon. The main content area contains a scrollable box with the following text:

Please read and agree to the Online Agreement terms and conditions by selecting the "I Agree" box below.

ELECTRONIC SERVICES DISCLOSURE

Security Credit Union makes available to members various Electronic Fund Transfers services, made possible by our advanced electronic data processing system. Some of these transfers are made by use of a plastic Security ATM Card (Hereinafter referred to as ATM Card). Other transfers may be made by use of Audio Teller or transactions processed through the use of a personal computer.

We will provide a secret personal identification number (called a "PIN") to a member to be used with the ATM Card, Debit Card, Audio Teller, or personal computer use. Your ATM Card along with the PIN may be used in any Security Credit Union ATM or any ATM displaying Co-Op Network, Accel Exchange, CIRRUS, PLUS or MasterCard Network Logos. Networks may be added or deleted from time to time without notice.

At the bottom of the scrollable box are two buttons: "I Agree" (highlighted in blue) and "I do not Agree" (greyed out).

Next, you will need to enter their Tax ID number (Social Security Number), Account Number and Email address. All three items MUST match the information Security Credit Union has on file for you.

The screenshot shows a form with three input fields and two buttons. The fields are labeled as follows:

- *Tax ID #
- *Account #
- *Email

At the bottom of the form are two buttons: "Cancel" (greyed out) and "Continue" (highlighted in blue).

Next, you must enter your personal information. Fields with a * must be completed.

Personal Information ?

*First Name

Middle Name

*Last Name

*Street Address 1

Street Address 2

*City

*State

*Zip

*Birth Date

Now, you will choose to receive a verification sent to your email address that Security Credit Union has on file and you entered two screens before.

Send Email Verification

When you click the Send Email Verification button below, you will be sent an email to verify your online enrollment.

IMPORTANT:

Enrollment will not complete successfully until you click the verification link in the email!

When clicking the link in the email, you must perform that activity from the same computer and web browser you are currently using, and you must click the link within 1 hour from now!

Please click the Send Email Verification button below to continue.

Send Email Verification

You will receive confirmation that an email has been sent.

Information Message: A verification email has been sent to _____ at 3/14/2017 1:09:41 PM (EST).
Please click the link contained in that email to complete the online enrollment process

Email Verification Sent

A verification email has been sent successfully.

Please click the link contained in that email to complete the online enrollment process.

This is a sample of the email that you will receive. You must click on the link at the bottom to continue. This MUST be done at the same computer you used to enroll.



Tue 3/14/2017 1:10 PM

donotreply@securitycu.org <contactus@securitycu.org>

Security Credit Union Automated Online Enrollment Verification Email

To

This sender failed our fraud detection checks and may not be who they appear to be. Learn about [spoofing](#)

[Feedback](#)

You have received this email as part of the online enrollment process.

To confirm enrollment, you must click the link below from the computer at which you began the enrollment process.

IMPORTANT: Enrollment will not complete successfully unless you click the link below from the computer and web browser at which you began the enrollment process, within 1 hour from the time this confirmation email was sent to you!

Please click the link below to continue:

<https://www.netteller.com/login2008/Authentication/Views/OnlineEnrollmentEmailConfirm.aspx?confirm=06d8f>

Thank You,

Security Credit Union

Date:3/14/2017 1:09:41 PM

Next, you will select a User Name (Online Banking ID) that you will use to log into Online Banking in the future. The user name must be between 6 and 20 characters, start with a letter and must not contain special characters. It may contain a number.

Online Enrollment Settings ?

To complete your online enrollment, please select your Login username.

Select User Name

Submit

You will be given a temporary password. Please note, you **MUST** make a note of this password as it will be required to complete setting up your online access.

Enrollment Confirmation ?

Online Banking User Name: _____

Temporary Password: _____

Print **Login**

You will be asked to accept Security Credit Union's online agreement. Make sure to check the "I Agree" box and the click "Accept".

Information Message:

Password Change Required.

Online Agreement



Please read and agree to the Online Agreement terms and conditions by selecting the "I Agree" check box.

Online Agreement:

ELECTRONIC SERVICES DISCLOSURE

Security Credit Union makes available to members various Electronic Fund Transfers services, made possible by our advanced electronic data processing system. Some of these transfers are made by use of a plastic Security ATM Card (Hereinafter referred to as ATM Card). Other transfers may be made by use of Audio Teller or transactions processed through the use of a personal computer.

We will provide a secret personal identification number (called a "PIN") to a member to be used with the ATM Card, Debit Card, Audio Teller, or personal computer use. Your ATM Card along with the PIN may be used in any Security Credit Union ATM or any ATM displaying Co-Op Network, Accel Exchange, CIRRUS, PLUS or MasterCard Network Logos. Networks may be added or deleted from time to time without notice.

In addition, Security Credit Union makes available to members who qualify, a Security Debit Card which may be used at merchants displaying a MasterCard Logo.

I Agree

Print

Decline

Accept

Next, you will be required to enter your temporary password that you received earlier and choose a new password. Passwords must:

- Be between 6 and 20 characters
- Must not repeat the same character more than 4 times
- Must contain at least one letter and number
- Must contain both upper and lower case letters
- May not match their User ID

Information Message: Password Change Required.

Modify your login settings. ?

Select a new Password for future access to this service.

Change your Online Banking Password (required):


Enter your current Password *

Enter your new Password *

Reenter your new Password *

Continue

You will be asked to choose a personal image that will display while you are signed into Online Banking.

Please verify your personal image! 


For security purposes, each time you login, verify the image on the left is the image you selected as your Personal Identification Image.

If you have not set up your Personal Identification Image, a random image will appear. When you login, you will be prompted to select an image.

Personal Icon

Current Image
No Image Selected

Click to Select or Change your Image



<<< Prev Next >>>

Cancel **Submit**

Next, you will be educated about additional verification. Note the security image in the bottom left corner.

Security Features

Online Security Feature!

In order to make your online banking experience as secure as possible, a security feature detects any uncharacteristic or unusual behavior involving your account. If anything out of the ordinary is detected we will verify your identity.

How Does It Work?

If we detect any unusual or uncharacteristic activity, we will ask you to answer your security questions to make sure that it's really you. This will most likely be a very rare occurrence.

What Are The Next Steps?

- Answer and verify three security questions;
- Continue banking, with an even higher level of security!

[Continue](#)



Next, you will set up three verification questions.

Verification Questions (required):

From now on we will monitor your use pattern and if we suspect it is not you we will ask you to answer a few verification questions. Please take a moment to select one question from each of the three drop-down menus. Answers are not case sensitive.

Question One:

Answer:

Question Two:

Answer:

Question Three:

Answer:

You will see the questions and answers that you have supplied and will be asked to confirm.

Settings Modification (optional):

If you would like to change the verification information you previously selected, please do so. It is not required that you change your information.

Question One: What was your boss's first name at your first job?
Answer: test

Question Two: What is your youngest child's middle name?
Answer: test

Question Three: Which city were you in at the turn of the millennium?
Answer: test

[Edit](#) [Confirm](#)

Next, you will be informed that your settings have been saved.

Security Settings have been saved.

Thank you for completing the setup of your verification information. Again, we will only ask you to answer the questions if we detect any unusual or uncharacteristic activity. Click 'Continue' below to continue your session.

[Continue](#)

Finally, you will be asked to enter your email address and choose a password reset question and answer.

Personal Information

Enter/Update Email Address, Password Reset Question & Answer

Email address on file:

*** The question and answer field below are used to prompt you when you need to reset your password.**

Password Reset Question:

Password Reset Answer:

Welcome to Online Banking with Security Credit Union!

[Message Center](#) [Agreements](#) [Log Out](#)



Online Banking | Bill Pay | Credit Cards | Settings | eStatements | Services

Dashboard | **Accounts** | Transactions | Transfers

1.800.373.2333
Routing Number: 272480115

Welcome

Deposit Accounts View 5 | 10 | 20 | 50 | 100 | All

	Description	Available	Balance	
SAVI	Share Savings	\$1.35	\$6.35	Select Option ▼
S0002	Special Savings	\$0.00	\$0.00	Select Option ▼
CHECKING	Checking	\$495.00	\$495.00	Select Option ▼
S0004	Special Savings	\$10.00	\$10.00	Select Option ▼
S0030		\$0.00	\$0.00	Select Option ▼

Loan Accounts View 5 | 10 | 20 | 50 | 100 | All

	Description	Due	Payment	Available	Balance	
HOME EQUIT	Home Equity	03/20/17	\$1,331.11	n/a	\$67,668.87	Select Option ▼

Member Summary Information

If you select the Bill Pay tab, you will be redirected to the website below. To enroll, please click “Enroll Me” and follow the on-screen prompts.

The screenshot shows the Security Credit Union Bill Pay login interface. At the top left is the Security Credit Union logo with the tagline "Dedicated. Secure. Trusted.*". The main heading is "Welcome to Bill Pay". On the left, a vertical list of steps "Choose.", "Enter.", and "Done." each has a green checkmark. Below this is a blue box with the text "It's that easy to pay a bill online." and a "PAYMENTS GUARANTEED" badge with a checkmark icon. The login form includes "User Name" and "Password" input fields, a "Sign In" button, and links for "Enroll Me" and "Security & Privacy". On the right, there are links for "Forgot your user name or password?" and "About signing in". The "popmoney" logo is in the bottom right. The footer contains contact information for Bill Pay Member Service, a link to the Security & Privacy Policy, and a link to the Terms of Service, along with a copyright notice for Security Credit Union 2017.

Security Credit Union
Dedicated. Secure. Trusted.*

Welcome to Bill Pay

Choose. ✓
Enter. ✓
Done. ✓

It's that easy to pay a bill online.

PAYMENTS GUARANTEED

User Name

Password

[Enroll Me](#) [Security & Privacy](#)

[Forgot your user name or password?](#)
[About signing in](#)

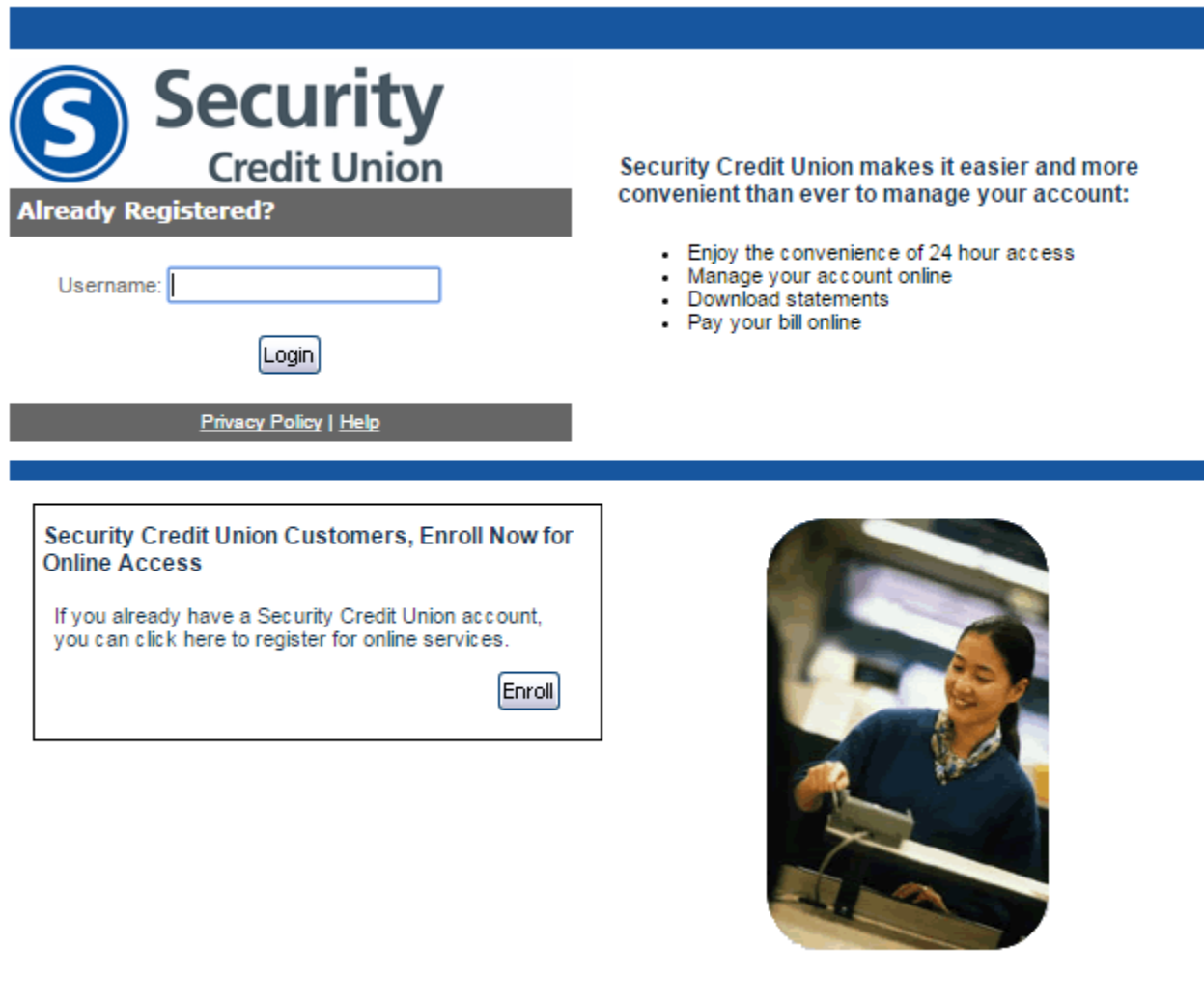
popmoney

Bill Pay Member Service can be reached at 855-518-6410 between the hours of 7:00 AM - 1:00 AM ET, 7 days a week

[View the Security & Privacy Policy](#)
Copyright © Security Credit Union 2017. All rights reserved.

[View the Terms of Service](#)

If you select the "Credit Cards" tab to view your Visa account history, you will be redirected to the website below. Please click "Enroll" in the middle of the page to set up access.



The screenshot displays the Security Credit Union website interface. At the top left is the logo, a blue circle with a white 'S' inside, followed by the text "Security Credit Union". Below the logo is a dark grey bar with the text "Already Registered?". Underneath this bar is a "Username:" label followed by a text input field. Below the input field is a "Login" button. To the right of the login form, the text "Security Credit Union makes it easier and more convenient than ever to manage your account:" is followed by a bulleted list of services: "Enjoy the convenience of 24 hour access", "Manage your account online", "Download statements", and "Pay your bill online". Below the login form is a dark grey bar with the text "Privacy Policy | Help". At the bottom left, there is a white box with a black border containing the text "Security Credit Union Customers, Enroll Now for Online Access" and "If you already have a Security Credit Union account, you can click here to register for online services." Below this text is an "Enroll" button. To the right of this box is a photograph of a woman in a blue sweater smiling while using a computer terminal.

Security Credit Union

Already Registered?

Username:

Login


[Privacy Policy](#) | [Help](#)

Security Credit Union Customers, Enroll Now for Online Access

If you already have a Security Credit Union account, you can click here to register for online services.

Enroll

- Enjoy the convenience of 24 hour access
- Manage your account online
- Download statements
- Pay your bill online



You are able to change many settings using the Settings tab. Below is the Personal settings page where you can change your email address, password reset question, online banking ID (user name) and password.

Online Banking	Bill Pay	Credit Cards	Settings	eStatements	Services
Personal	Account	Display	Alerts	ATM/Debit Card	

1.800.373.2333
Routing Number: 272480115

Modify Personal Settings ?


Current Email Address:

Change Email Address:

Reenter New Email Address:

Password Reset Question:

Password Reset Answer:

Personal Watermark:  **NOTE: Click on Watermark to change.**

Online Banking ID

Enter New

Online Banking Password

Enter Current

Enter New

Enter New Again

Submit

Below is the Account settings page where you may change the display names (pseudo names) for your accounts.

Online Banking | Bill Pay | Credit Cards | **Settings** | eStatements | Services

Personal | **Account** | Display | Alerts | ATM/Debit Card

1.800.373.2333
Routing Number: 272480115

Deposit Accounts ?

Select an Account Type

Drag and drop the account to rearrange the display order. See [keyboard instructions](#)

Account Pseudo Names		New Account Pseudo Names
<input type="text" value="S00"/>	SAVI	<input type="text"/>
<input type="text" value="00"/>	S0002	<input type="text"/>
<input type="text" value="S0C"/>	KING	<input type="text"/>
<input type="text" value="00C"/>	S0004	<input type="text"/>
<input type="text" value="000"/>	0030	<input type="text"/>

* Cross-account and external loan names cannot be changed.

Submit

This is the page that adjusts the Display settings so that you can customize the information that displays when you view your account.

Online Banking	Bill Pay	Credit Cards	Settings	eStatements	Services
Personal	Account	Display	Alerts	ATM/Debit Card	

1.800.373.2333
Routing Number: 272480115

Establish Display Defaults ?

Accounts 5 10 20 50 100 All

Transactions Since Last Statement Last 7 days Last 15 days Last 30 days All Search History

Transfer History Last 7 days Last 15 days Last 30 days Search History

Download Lines One Line Two Lines Three Lines All Lines

Transfer Confirmation Yes No

Submit

The Alerts tab allows you to set a wide variety of alerts for specific transactions or events.

Online Banking	Bill Pay	Credit Cards	Settings	eStatements	Services
Personal	Account	Display	Alerts	ATM/Debit Card	
Alerts Listing	Events	Balance	Transaction	Item	Security
				Personal	Alerts Settings
					1.800.373.2333 Routing Number: 272480115
Current Alert Settings					
Email Address on File:			her .org	Edit	
Mobile Details on File:			810 in	Edit	
Events Edit Events Alerts					
When the following occurs:			Alert Me Via:		
Balance Add Balance Alerts					
When balance in:	Goes:	Amount:	Alert Me Via:		
Any Account	\$10.00		Login, Email, Text		
			Edit Delete		
Transaction Add Transaction Alerts					
When Transaction in:	Posts for more than:	Alert Me Via:			
Any Account	\$10.00	Login, Email, Text			
		Edit Delete			
Item Add Item Alerts					
When item number clears:	Account:	Alert Me Via:			
Security Edit Security Alerts					

You may accomplish a variety of tasks on the Services tab.

1.800.373.2333
Routing Number: 272480115

Services

- Open Additional Account**
Open another savings account for something special or a checking account. [Continue](#)
- Transfer to Another Member**
Quickly transfer money to another member of Security Credit Union. [Continue](#)
- Skip a Loan Payment**
Whether it's for unplanned expenses or to help pay for a vacation, skip this month's loan payment. [Continue](#)
- Opt In/Opt Out of Reg E Overdraft Protection**
Opt in for Overdraft Protection today! [Continue](#)
- Pending Transactions**
View your pending Debit Card transactions. [Continue](#)
- Check Withdrawal**
Request a check be printed and mailed to you. [Continue](#)
- Loan Payoff**
Find out what it will take to pay off your loan. [Continue](#)
- Change Your Address**
Have you moved? Make a change to your mailing address. [Continue](#)
- Loan Application**
Fund a major purchase and check out our great loan rates. Fill out our easy loan application! [Continue](#)
- e-Statement Registration**
Save a tree and register for e-statements. [Continue](#)